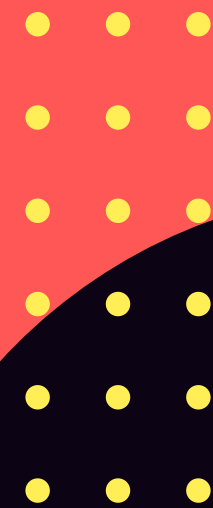


**AVOID A  
CHIMNEY  
NIGHTMARE!**

**IMPORTANT QUESTIONS  
YOU SHOULD ASK**



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# Get Organized

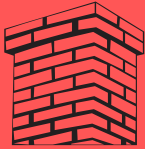
## The Homeowner's Checklist

Before you call, answering these questions will help you achieve success, faster and save you a lot of frustration.



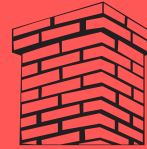
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### Why are you doing these projects right now?

- a. Scheduled Maintenance
- b. Animals
- c. Visible Stains from Leaking
- d. Problem Solving
  - Not working
  - More Heat
  - Campfire Smell
  - Changing to Gas



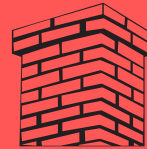
### When do your projects need to be completed?

Do you have a fixed start or finish by date?

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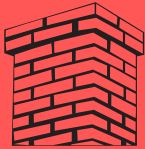


### What are your expectations for when the work is complete?

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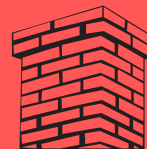
### What services do you need?

Make an itemized list. This will become the scope of work.

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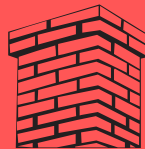
### When was the service last performed?

(Month/Yr) and by whom (company name)

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### What is your priority of work?

Rank list of services in order of importance.

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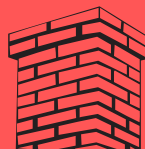


### Do you have special concerns or limitations with your project?

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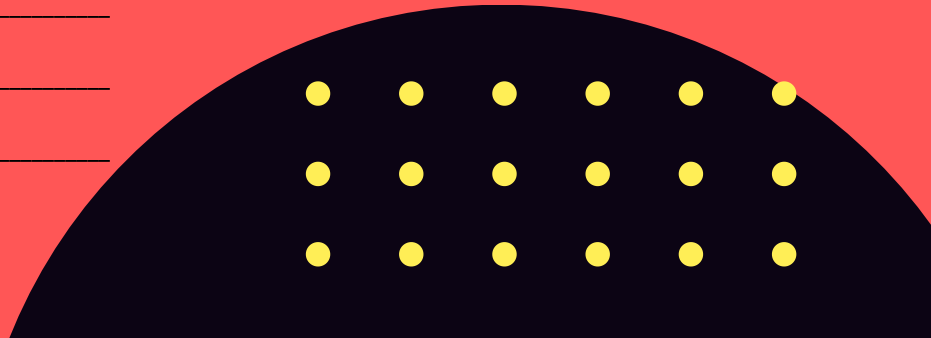
### What is your budget?

How much do you anticipate spending for these services?

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Ask the following questions	ENGLISH SWEEP	COMPANY A	COMPANY B
IS THE TEAM MEMBER CERTIFIED?	Yes, through the Chimney Safety Institute of America (CSIA), National Fireplace Institute of Gas (NFI)		
DOES THE COMPANY HAVE REVIEWS?	4.8 Google Rating (over 400 reviews) A+ BBB		
HOW LONG HAS THE COMPANY BEEN IN BUSINESS?	Over 45 years of experience in the fireplace, and masonry industry		
WHAT SERVICES DO THEY OFFER?	Inspections, Sweeps, Masonry Repairs, Lining Issues, Venting, Gas Appliances and more		
HOW DO YOU PROTECT MY HOME?	Drop cloths, vacuum to capture dust, plastic covering		
WILL YOU PROVIDE A WRITTEN ESTIMATE OR SOLUTION?	Yes, the technician will provide pictures and a written solution going over the scope of work and the investment cost.		
WHAT DOES THE PROCESS INVOLVE?	360-degree camera evaluation, sweep of chimney, full inspection		
DO YOU OFFER WARRANTIES OR GUARANTEES?	Yes, we offer a written warranty/guarantee based on the product.		
ARE YOU INSURED?	Yes, we are fully insured.		



**ENGLISH SWEEP**

**SAFETY.  
QUALITY.  
SERVICE.**

**At ENGLISH SWEEP we provide  
top-to-bottom solutions for  
chimneys of all sizes**

**Sweeping & Inspections**

- Chimney Sweep
- Chimney Inspections
- Gas Log & Appliance Service

**Installations**

- Fireplace Stove Installation
- Fireplace Insert Installation
- Gas Log and Gas Inserts
- Chase Cover (Top) Installations
- Top-Sealing Dampers & Covers

**Repairs**

- Chimney Repairs
- Leaky Chimney Repairs
- Chimney Relining
- Masonry Repair
- Tuckpointing
- Smelly Odors

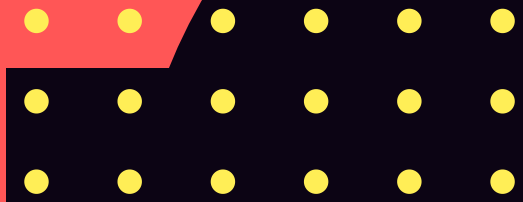


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SERVICE.**

## **WHAT SEPARATES US FROM THE REST!**

- WE SHOW UP IN LOGOED VEHICLES
- WE SHOW UP IN UNIFORMS
- WE ARE CERTIFIED (CSIA AND NFI)
- WE'VE BEEN IN BUSINESS FOR OVER 45 YEARS'
- A+ RATING WITH BETTER BUSINESS BUREAU
- OVER 400 GOOGLE REVIEWS with a 4.8 rating
- WE CALL/TEXT BEFORE ARRIVAL
- LEAD BY THE ONLY MASTER CHIMNEY SWEEP IN MISSOURI
- WE HAVE A LIVE OFFICE STAFF
- We are a FULL-SERVICE company
- PAYMENT OPTIONS

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